

iTalk Telephone Teller - 1.866.996.9161

With iTalk Telephone Teller accessing your Northern account has never been easier!

- Easy to use mobile access to your Northern accounts
- 24/7 access
- “Expert mode” to simplify the call for frequent users
- Enhanced security features
- Now view loan payoff amount from Main Menu

Dial 1.866.996.9161 and enter your account number and access code.

Main Menu

- 1 for Account Balance
- 2 for Account History
- 3 for Pending Transactions
- 4 to Transfer Funds or Make a Payment
- 5 for Share or Loan Withdrawal
- 6 for Account Management

Menu Option 1

(Account Balance)

- 1 for Checking Account
- 2 for Savings Account
- 3 for Certificates and IRA
- 4 for Loan Account

Menu Option 2

(Account History)

- 1 for Checking Account
- 2 for Savings Account
- 3 for Certificates and IRA
- 4 for Loan Account

Checking History

- 1 for All Transactions
- 2 for Last 5 Transactions
- 3 for Withdrawals
- 4 for Deposits
- 5 for ATM Transactions
- 6 for Check Number
- 7 for Amount
- 8 for Date

Savings History

- 1 for All Transactions
- 2 for Last 5 Transactions
- 3 for Withdrawals
- 4 for Deposits
- 5 for ATM Transactions
- 6 for Amount
- 7 for Date

Certificate and Investment History

- 1 for All Transactions
- 2 for Last 5 Transactions
- 3 for Withdrawals
- 4 for Deposits
- 5 for ATM Transactions
- 6 for Check Number
- 7 for Amount
- 8 for Date

Loan History

- 1 for All Transactions
- 2 for Last 5 Transactions
- 3 for Payments
- 4 for Advances
- 5 for Amount
- 6 for Date

Menu Option 3 (Pending Transactions)

Menu Option 4

(Funds Transfer Menu)

- 1 for Funds Transfer Activities
- 2 for Payments
- 3 to Hear Existing Scheduled Transfers
- 4 to Delete an Existing Transfer

Menu Option 5

(Share or Loan Withdrawal)

- 1 for Checking Account
- 2 for Savings Account
- 3 for Loan Account

Menu Option 6

(Account Management Menu)

- 1 for Stop Payment Activities
- 2 to Change your Access Code

At any time during this call you can do the following:

- (1*) for Help
- (3*) for the Main Menu
- (#) To Repeat the Menu Options
- (*) To Hear the Previous Menu
- (9*) to Change Account Number

